**CORE ESSENCE ACUPUNCTURE & MASSAGE OFFICE POLICIES**

**Confidentiality**

Confidential matters provided and disclosed to the members of Core Essence Acupuncture & Massage are solely for use in regard to the patient’s treatment and care. Your patient records and patient information will be kept confidential and shared only by your authorization, or when required by law. Our office is HIPPA compliant. *Note:* There is a *Photo Release Form*that allows us to share photos, videos and clinical information for the purposes of research and forming case studies, in accordance with your agreeance.

**Fees & Insurance**

*Initial Visit* $130 / {Students & Seniors ages 65+ for $100}

*Continuing Care* $85 / {Students & Seniors ages 65+ for $75}

*Community Session* $30

*One Hour Massage $75*

*Injections $50 (not covered by insurance)*

Full payment is due at the beginning of service. We accept cash, checks {made payable to Core Essence}, and credit cards.

**Missed Appointments and Cancellation**

We kindly ask that if you are going to change or cancel your appointment you do so 24 hours prior to your scheduled appointment.

**Perfumes & Electronics**

Please refrain from wearing strong perfumes, as some of our patients are sensitive to smells. Please also keep phones and electronic devices on silent {unless there is an emergency} during your visit to keep the environment quiet and calm for all.

**About the Appointment**

We recommend wearing loose fitting and comfortable clothing. Please be sure to drink plenty of water and eat a small snack beforehand.

**Bring to Appointment**

Please provide your practitioner with a list of any and all medications and/or supplements you are currently taking, including the current dosage, and any patient paperwork filled out prior to your appointment. Also, a print out or emailed copy of any recent lab work is appreciated. If you have insurance benefits or would like us to look into that option for you, please bring your insurance card so we can make a photo copy of it or you may text a photo of it to 509.885.8329 so we may look into this ahead of time.